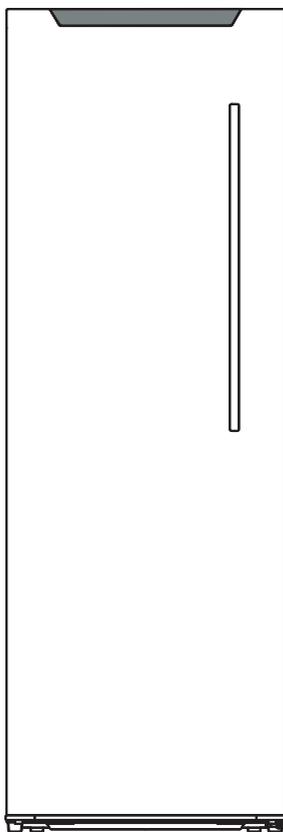


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**UPRIGHT FREEZER USER MANUAL**

**GY-NE255FR**



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## Safety and warning information

For your safety and correct usage, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that a using it throughout its life will be properly informed on its correct appliance usage and safety.

For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

### Safety for children and others who are vulnerable people

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children as there is risk of suffocation.
- If you are discarding the appliance, pull the plug out of the socket, cut the

connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.

If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

### General safety



**Caution!** Keep ventilation openings clear of obstructions.

- The appliance is intended for keeping food and/or beverages in a normal household as explained in this instruction manual.
- Do not use a mechanical device or any artificial means to speed up the thawing process.
- Do not use other electrical appliances (such as ice cream makers) on the inside of refrigerating appliances, unless they are approved for this purpose by the manufacturer.
- Do not damage the refrigerant circuit. The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance. It is a natural gas with a high level of environmental compatibility, which is nevertheless flammable.



### Caution: Risk of fire!

During the transportation and installation of the appliance, make certain that none of the components of the refrigerant circuit become damaged.

-avoid open flames and sources of ignition.  
-thoroughly ventilate the room in which the appliance is located.

- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a shortcircuit, fire, and/or electric shock.



**Warning!** Any electrical component (power cord, plug, compressor) must be replaced by a certified service agent or qualified service personnel.

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.

### Daily use

- Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Do not place the appliance in direct sunlight.
- Do not store flammable gases or liquids inside the appliance. There is a risk of an explosion.
- Do not operate any electrical appliances within the appliance (e.g. electric ice cream makers, mixers, etc.).
- When unplugging, always pull the plug from the main outlet. Do not pull on the cord.
- Do not place hot items near the plastic components of this appliance.
- Do not place food products directly against the air outlet on the rear wall. 1)
- Frozen food must not be refrozen once it has been thawed out. 2)

- Store pre-packaged frozen food in accordance with the frozen food manufacturer's instructions. 2)
- The appliance's manufacturing storage recommendations should be strictly adhered to. Refer to the relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance. 2)
- Ice lollies (popsicles) can cause frost burns if consumed straight from the refrigerated compartment. 2)

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

This appliance is intended to be used in household and similar applications such as

- Staff kitchen areas in shops, offices and other working environments;
- Farm houses and by clients in hotels, motels and other residential type environments;
- Bed and breakfast type environments;
- Catering and similar non-retail applications

### Warning! Care and cleaning

- Before maintenance, switch off the appliance and disconnect the main plug from the main outlet.
- Do not clean the appliance with metal objects, steam cleaners, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance.

### Important! Installation

For electrical connection, carefully, follow the instructions given in this manual.

- Unpack the appliance and check it. If it is damaged, do not plug in the appliance; contact the shop immediately from where you purchased it. In this case, keep all packing materials.
- It is advisable to wait at least four hours before connecting the appliance to allow the refrigerant to flow back into the compressor.
- Adequate air circulation should be around the appliance, as a lack of this leads to overheating. To achieve sufficient

ventilation, follow the instructions relevant to the installation.

- Wherever possible, the back of the product should be against a wall to avoid touching or catching warm parts (compressor, condenser) and to prevent the risk of fire; follow the instructions relevant to installation.
- The appliance must not be located close to radiators or cooking appliances.
- Make sure that the main plug is accessible after installation of the appliance.

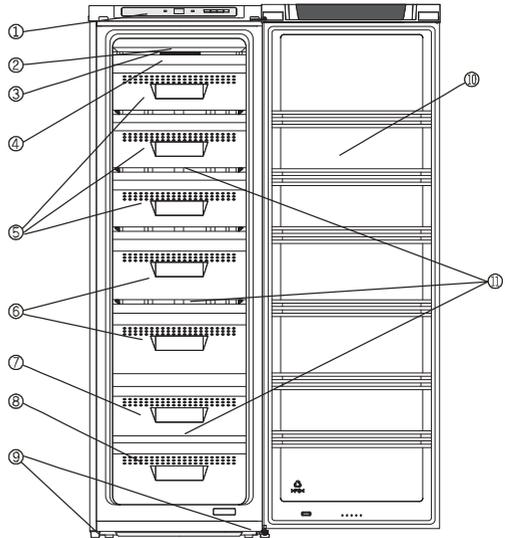
## Service

- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or authorized person.
- This product must be serviced by an authorized service center, and only genuine spare parts must be used.
  - 1) If the appliance is Frost Free.
  - 2) If the appliance contains a freezer compartment.

## Description of the appliance

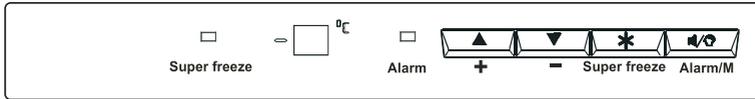
### View of the appliance

1. Control panel
2. Ice tray (inside)
3. Upper drawer
4. Air outlet
5. Drawers
6. Drawers
7. Drawer
8. Drawer
9. Adjustable feet
10. Door
11. Shelf



**Note:** Due to unceasing modification of our products your refrigerator may be slightly different from this Instruction Manual, but its functions and using methods remain the same.

## Control panel



The thermostat control panel, controls the temperature inside the **FREEZER** compartment, and is located on the top cover plate.

### THERMOSTAT OF THE FREEZER COMPARTMENT

If you press the ▲ or ▼ button, you can select the temperature ranging from  $-24^{\circ}\text{C}$  to  $-15^{\circ}\text{C}$ . If you press the ▲ or ▼ button once, the temperature will increase or decrease  $1^{\circ}\text{C}$ , until the required temperature is displayed.

### SUPER FREEZE

By simply pressing the Super Freeze button, the freezer will operate in the super freeze mode. The indicator light of super freeze will be on. In super freeze mode, the temperature inside freezer will drop rapidly Automatically after 26 hours of freezing. Then the freezer will automatically quit the super freeze mode. The indicator light of super freeze will be off. Before that you can also manually quit the super freeze mode by pressing the Super Freeze button again.

### ALARM

#### ALARM FOR DOOR

If the door is left open for 2 minutes, the alarm will sound to remind you closing the door. If the door is still open, the alarm will sound 3 times per 30 seconds and last for 10 minutes. Then the alarm will automatically stop.

### Alarm of Freezer

The abnormal high temperature inside freezer might be resulted from:

1. The freezer goes wrong.
2. A long time of power cut.

If the temperature inside the freezer rises to above  $-10^{\circ}\text{C}$ , the alarm will sound, at the same time the indicator light of alarm will begin to flash. If you don't touch any button, the temperature display will flash and show the current temperature inside the freezer for about 10 seconds, then the temperature display show the selected temperature. And the alarm will sound 3 times per 30 seconds and last for 2 minutes, then the alarm will automatically stop. If you press the Alarm/M button, the alarm is stop. And the indicator light of alarm will stop flashing. And the temperature display will show the highest temperature inside the freezer for 4 seconds, then show the selected temperature. When it reaches to below  $-10^{\circ}\text{C}$ , the indicator light of alarm will be off.

#### NOTE:

- Freezer for the first time when power use "Alarm" is normal, then press the "Alarm/M" button.
- Under the High Temperature Alarm circumstance, if the Alarm/M button has not been pressed, the indicator light of alarm will flash continually even if the data the temperature display shows is below  $-10^{\circ}\text{C}$ .

## First use and installation

### Cleaning before use

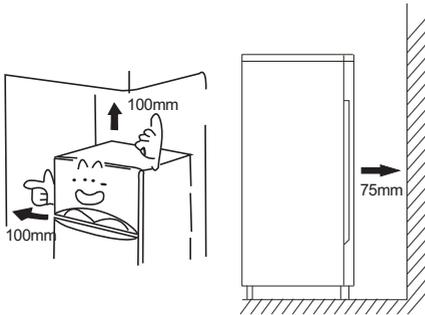
- Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and neutral soap in order to remove the typical smell of a brand new product, then dry thoroughly.

### Installation Positioning

 **Warning!** Before installing, read the instructions carefully for your safety and the correct operation of the appliance.

- Position the appliance away from sources of heat such as stoves, radiators, direct sunlight, etc.
- Maximum performance and safety are guaranteed by maintaining the correct indoor temperature for the class of unit concerned, as specified on the rating plate.
- This appliance performs well in T. The appliance may not work properly if it is left for a longer period at a temperature above or below the indicated range.

**Important!** It is necessary to have good ventilation around the freezer to allow for the dissipation of heat, high efficiency, and low power consumption. For this reason, sufficiently cleared space should be available around the freezer. It is advisable for there to be 75mm separating the back of the freezer to the wall at least 100mm of space on its two sides, a height of over 100mm from its top and a clear space in front to allow the doors to open 160°.



- Appliances must not be exposed to rain. Sufficient air must be allowed to circulate in the lower rear section of the appliance, as poor air circulation can affect performance. Built-in appliances should be positioned away from heat sources such as heaters and direct sunlight.

### Leveling

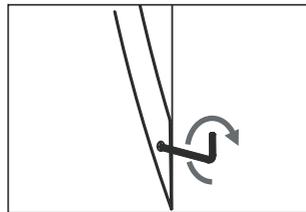
- The appliance should be level in order to eliminate vibration. To make the appliance level, it should be upright and both adjusters should be in stable contact with the floor. You can also adjust the level by unscrewing the appropriate level adjustment in the front (use your fingers or a suitable spanner).

### Electrical connection

**Caution!** Any electrical work required to install this appliance should be carried out by a qualified or authorized person.

**Warning!** This appliance must be grounded. The manufacturer declines any liability should these safety measures not be observed.

Fixing the handle Before you use the product, please check the handle of the refrigerator. If the handle is loose, you should fix it with the hexangular screwdriver in the clockwise direction, then it can be used normally.



## Daily use

### Accessories 1)

#### Freezer Drawer

- For storing frozen food.

#### Ice-cube tray

- For making ice and storing ice-cubes.

#### Freezer food compartment 2)

- For freezing fresh food and storing frozen and deep-frozen food for long periods of time.

### Thawing food 2)

- In the freezer compartment.
- At room temperature.
- In a microwave oven.
- In a conventional or convection oven.
- Food once thawed should be re-frozen with the exception of special cases.

1) If the appliance contains related accessories and functions.

2) If the appliance contains a freezer compartment.

## Helpful hints and tips

### Noises during operation

**Clicks-** Whenever the compressor switches on or off, a click can be heard.

**Humming-** As soon as the compressor is in operation, you can hear it humming.

**Bubbling-** When refrigerant flows into thin tubes, you can hear bubbling or splashing noises.

**Splashing-** Even after the compressor has been switched off, this noise can be heard for a short time.

### Energy saving tips

- Do not install the appliance near stoves, radiators or other sources of warmth.
- Keep the time the appliance is open to a minimum.
- Do not set the temperature colder than necessary.
- Make sure the side plates and back plate of the appliance are at some distance from the wall, and follow the instructions relevant to installation.
- If the diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as it would produce an effect on energy consumption.

### Hints for freezing

- When first starting-up or after a period out of use. Before putting the food in the compartment, let the appliance run at least 2 hours on the higher settings.

- Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible to subsequently thaw only the quantity required.
- Wrap up the food in aluminum foil or polyethylene (plastic) and make sure that the packages are airtight.
- Do not allow fresh, unfrozen food to touch food that is already frozen, thus avoiding a rise in the temperature of the latter.
- Iced products, if consumed immediately after removal from the freezer compartment, can possibly cause skin to become freezer burnt.
- It is recommended to label and date each frozen package in order to keep track of the storage time.

### Hints for the storage of frozen food

- Make sure that commercially frozen food was stored by the retailer.
- Once defrosted, foods deteriorate rapidly and can not be re-frozen.
- Do not exceed the storage period indicated by the food manufacturer.

**Note:** If the appliance contains related accessories and functions.

## Cleaning and Care

### Cleaning and care

For hygienic reasons, the appliance interior, including interior accessories, should be cleaned regularly.

The appliance should be cleaned and maintained at least every two months.



**Warning!** Danger of electrical shock!

- The appliance should not be connected to the main power supply during cleaning. Before cleaning, switch the appliance off and remove the plug from the main power supply, switch off, or shut off the circuit breaker or fuse.

### Notice!

- Remove the food from the appliance before cleaning. Store them in a cool place and keep well covered.
- Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components.
- Hot vapors can lead to the damage of plastic parts.
- Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from an orange peel, butyric acid, or cleansers that contain acetic acid. Do not allow such substances to come into contact with appliance parts.
- Do not use any abrasive cleansers.

- Clean the appliance and the interior accessories with a cloth and lukewarm water. Commercially available dish washing detergents may also be used.
- After cleaning, wipe with fresh water and a clean dish cloth.
- Accumulation of dust at the condenser increases energy consumption; clean the condenser at the back of the appliance once a year with a soft brush or a vacuum cleaner. (Only for the outside-condenser product)
- Check the water drain hole on the rear wall of the refrigerator compartment.
- Clear a blocked drain hole with the aid of something like soft green peg, and be careful not to create any damage to the cabinet by sharp objects.
- After everything is dry, the appliance back into service.

### Taking the appliance out of service

- Empty the appliance.
- Pull out the power plug.
- Clean thoroughly (see section: Cleaning and Care).
- Leave the door open to prevent odours.

## What to do if...



**Warning!** Before trouble-shooting, disconnect the power supply. Only a qualified electrician or other personnel must carry out the trouble-shooting that is not in the manual.

### Important!

Repairs to the appliance may only be performed by competent service engineers. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact your specialist dealer or your local Customer Service Center.

Problem	Possible cause	Solution
Appliance does not work.	Appliance is not switched on.	Switch on the appliance.
	Main plug is not plugged in or is loose.	Plug the appliance into the electrical socket.
	Fuse has blown or is defective.	Check fuse, replace if necessary.
	Outlet is defective.	Defective parts need to be repaired by an electrician.
Appliance cools too much.	Temperature is set too cold.	Turn the temperature regulator to a warmer setting temporarily.
The food is too warm.	Temperature is not properly adjusted.	Please refer to the "Initial Start Up" section.
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the control panel to a colder setting temporarily.
	The appliance is near a heat source.	Please refer to the "Installation Location" section.
Interior lighting does not work.	Light bulb is defective.	Please look in the "Changing the Light Bulb" section.
Heavy build-up of frost, possibly also on the door seal.	Door seal is not air-tight (possibly after reversing the door).	Carefully warm the leaking sections of the door seal with a hair dryer (on a cool setting). At the same time, shape the warmed door seal by hand so that it sits correctly.
Unusual noises.	Appliance is not level.	Readjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.
The compressor does not start immediately after changing the temperature setting.	This is normal, no error has occurred.	The compressor starts after a period of time.
Water on the floor or storage shelves.	Water drain hole is blocked.	Refer to the "Cleaning and Care" section.